

Moody Methodist Shepherding Program Feedback Form

From:	Shepherding Team Meeting	Date:	May 2, 2006
-------	--------------------------	-------	-------------



Feedback for the Shepherding Process

<i>START</i> – New ideas or modifications to the current process we should start doing	
Suggestion	Action
<ul style="list-style-type: none"> Develop an approach for identifying and contacting pre-membership prospects (too many “old-new” member situations occurred where the member had been attending for a long time and didn’t need the shepherding information). 	<ul style="list-style-type: none"> Use information from cards in Visitor Bags Visitor Cards in the Sanctuary – if visitors register their attendance we will have the contact information, but if they don’t we won’t have it. All visitor contact information is entered into the Shelby system. Talk to Cindy Broyles or Ben Hinshaw about running reports. (Bob Skaggs to follow up)
<ul style="list-style-type: none"> Identify family groupings so they all get assigned to the same shepherd. 	<p>Per Lisa Beth:</p> <ul style="list-style-type: none"> Pastors will try but don’t always know who is in the family group. Shepherds can always call the pastors if they have any questions about the family members. The church office will also try to identify age groupings so shepherds can select best contacting method (ex. young adults and teens respond better to e-mail).
<ul style="list-style-type: none"> Identify gaps in communicating new member information to Bob Skaggs 	<ul style="list-style-type: none"> Lisa Beth will follow up on e-mail communications from the church office.
<ul style="list-style-type: none"> Clarify how many attempts at contact is a sufficient amount of follow up. 	<ul style="list-style-type: none"> If you have made three attempts at contact without result, or you know you have gotten through by sending an e-mail or leaving a phone message and have gotten no response, then this is sufficient. Some new members just may not want to be contacted. You can also ask the pastors if they

	<p>know the people and the pastors can try to get you connected with them.</p> <ul style="list-style-type: none"> • Bob will also attempt to match gender of the shepherd and new member. Women may feel uncomfortable calling back a male they don't know.
<ul style="list-style-type: none"> • Let Bob Skaggs know when you are finished with a Shepherding assignment so he knows you are available to go back on rotation. 	<ul style="list-style-type: none"> • Shepherds are to e-mail Bob at moodyshepherds@sbcglobal.net or call him at (409) 740-2601
<ul style="list-style-type: none"> • Offer the new member a church tour 	<ul style="list-style-type: none"> • This is available at the end of each traditional service.
<ul style="list-style-type: none"> • Obtain electronic versions of the updated brochures in the recently revised new member packet. 	<ul style="list-style-type: none"> • Bob Skaggs to contact Jenifer Leonpacher or Judy Decker to get copies of the files and post them to the shepherding web site.
STOP – Consider stopping these current practices (don't work, problematic, etc.)	
Suggestion	Action
<ul style="list-style-type: none"> • No comments 	
CONTINUE – Current practices that are working well and should stay the same for now	
Suggestion	Action
<ul style="list-style-type: none"> • Still too early to tell whether there needs to be any changes to the current process. We should revisit this after more time has passed. 	
<ul style="list-style-type: none"> • Visitor Bags 	<ul style="list-style-type: none"> •
<ul style="list-style-type: none"> • Improved New Member Packer 	<ul style="list-style-type: none"> •

Feedback for Church Programs (identify the program your comments refer to)

START – New ideas or modifications to the current process we should start doing	
<ul style="list-style-type: none"> • A special needs Sunday School class. 	<ul style="list-style-type: none"> • Lisa Beth is following up on this.
<ul style="list-style-type: none"> • Have a “Filling Station” stand with brochures in the Narthex 	<ul style="list-style-type: none"> • Lisa Beth to follow up with Jenifer Leonpacher and Judy Decker
STOP – Consider stopping these current practices (don't work, problematic, etc.)	
<ul style="list-style-type: none"> • No comments 	
CONTINUE – Current practices that are working well and should stay the same for now	
Suggestion	Action
<ul style="list-style-type: none"> • Sign in the north parking lot that shows the layout of the church from the perspective of where they are at (you are here). 	<ul style="list-style-type: none"> • Have the same type of signs on all sides of the building and make them bigger.